



MINISTRY OF POST
AND TELECOMMUNICATIONS

No. 005 បទ.សជណ

**KINGDOM OF CAMBODIA
NATION RELIGION KING**

[Unofficial Translation]

ANNOUNCEMENT

The Ministry of Post and Telecommunications (MPTC) would like to announce to the general public that due to the recent complaints about missing phone credit or uninformed mobile service subscriptions, MPTC is urging the Telecommunication Regulator Cambodia (TRC) to cooperate with cellular service operators on promptly implementing the existing unified feature code. This code will allow mobile phone users to check for or unsubscribe any unwanted services as a way to avoid phone credit reduction, a practice that have adversely affected consumers.

Likewise, mobile phone users should understand the service packages and the validity period of any cellular service providers' promotion packages including plan adjustment, money exchange, call tune, lottery, horoscope, music, sports news and loan services as well as outward call without showing caller ID (private number).

MPTC encourages the general public to exercise caution to fully understand the terms and conditions of any services they wish to subscribe to.

This announcement shall serve as information for the general public.

Phnom Penh, 22 May 2020

[Sealed]