



KINGDOM OF CAMBODIA
NATION RELIGION KING

MINISTRY OF POST AND
TELECOMMUNICATIONS

[Unofficial Translation]

**Announcement
On
The Use of Common Codes *1201#, *1202#, *1203* PIN#, and 1204
For All Mobile Networks**

The Ministry of Post and Telecommunications would like to inform the public that, in order to provide convenience to all mobile services users, the Telecommunication Regulator of Cambodia has required all mobile network operators across the country to prepare common codes with standards according to the national telecommunications code. The codes and their functions are provided in detail as follows:

No.	Code	Function	How to use
1	*1200#	To terminate any unwanted value added services (VAS)	Press *1200# and send
2	*1201#	To check the balance	Press *1201# and send
3	*1202#	To check the user identity	Press *1202# and send
4	*1203*PIN#	To top up	Press *1203*PIN# and send
5	1204	To contact customer service	Press 1204 and send

The public may use the five common codes above across all mobile networks, free-of-charge, to terminate any unwanted value added services, check credit balance, check user identity, top up or contact the customer service of each mobile network operator, starting 1 January 2022. For additional information, please contact TRC hotline at 6789 during business hours.

Phnom Penh, 29 December 2021

[Stamped]