



Telecommunication
Regulator of Cambodia
No :... 4982..TRC

[Unofficial Translation]

Phnom Penh, June 9, 2026

Announcement

On

Delay in Connecting Calls via the Telegram

Recently, the Telecommunication Regulator of Cambodia (TRC) has observed that some users have experienced disruptions when using Telegram. These disruptions are mainly related to the connection of voice and/or video calls, where users may experience a delay of approximately 5 to 10 seconds before the call connection is fully established. This may affect the quality of conversations, particularly for those who use Telegram for business, work, and daily communication.

In response to this matter, TRC has been working closely with Telegram's technical team to identify the cause of the issue and find appropriate solutions, with the aim of restoring the quality of voice and video call services to normal as soon as possible.

Members of the public who have further questions or experience issues related to the use of Telegram may contact TRC by telephone at 6789 during business hours, by email at info@trc.gov.kh, or through TRC's official Facebook page: “និយ័តករទូរគមនាគមន៍កម្ពុជា - Telecommunication Regulator of Cambodia”. SN 4.22

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